

Birmingham City Supporter Group – Code of Conduct

At Birmingham City we are proud to have over 20 dedicated supporters groups across the world and we welcome the creation of many more. We enjoy a working relationship with our supporters groups and as per EFL Regulation 111, the Club holds quarterly meetings (February, May, August and November) to discuss all issues that our supporters have in order to make their match day experience the best it can be.

This code of conduct has been created to ensure that supporters groups are aware of their expected behaviour and what the Club will offer to a recognised group.

Standards of Personal Behaviour

The Supporters Club will ensure that every individual member:

- Shall not present or represent themselves as employees or representatives of the Club
- Shall not bring Birmingham City Football Club into disrepute or behave in a way that is (directly or indirectly) prejudicial, libellous, defamatory or slanderous
- Shall not subject any Club official to personal abuse, either in private or the public domain

The Supporters Club will also:

- Protect the privacy of their members and ensure any personal details of members are protected under the Data Protection Act
- Ensure bullying, harassment and discrimination does not occur within their group

Club Responsibility to its Supporters Groups

Birmingham City Football Club will:

- Add group details to the official BCFC website as a recognised supporters group
- Invite two representatives of each supporter group to attend the quarterly forum held at St. Andrew's
- Offer discounts for room hire, subject to availability
- Coordinate group bookings*

* Valid Client Reference Numbers must be provided at the time of booking.

Unfortunately, this is not possible for disabled supporters due to the free carer ticket provision.